# ODISHA GRAMYA BANK
Information Technology Department
Head Office, Gandamunda, P.O. Khandagiri, Bhubaneswar-751030

## RFQ Ref No. OGB/RFQ/ITD/HW/003/2023-24 dated 29.06.2023
## REQUEST FOR QUOTATION (RFQ) FOR PURCHASE OF MS SQL (DATABASE MANAGEMENT SYSTEM SOFTWARE) FOR eTHICS

Odisha Gramya Bank invites sealed quotation from well-reputed vendors for supply **Microsoft Database Licenses for use in Bank's eThics Software** based on the requirements, specifications, terms and conditions laid down in this RFQ.

Any vendor, who was awarded a contract but could not execute and consequently terminated, is not eligible to participate in the RFQ. **Bidders with unsatisfactory past record need not apply.**

**Cost of Bid: ₹ 2,360.00 (Rupees Two Thousand Three Hundred Sixty Only)**

**General Specifications:**

| | | |
|---|---|---|
| 1. | Tender Reference Number | OGB/RFP/ITD/HW/003/2023-24 |
| 2. | Date of Issue of RFP | 29th June 2023 |
| 3. | Last date for receipt of queries, if any. | 4th July 2023, 17:00 hours |
| 4. | Bid Submission Mode. | Manual Tendering Mode |
| 5. | Last Date and Time for submission of bids along with supporting documents both by e-Procurement portal and physical copy | 14th July 2023 on or before 14:00 hours |
| 6. | Last date, time and place for submission of Original Bid Cost (DD) | 14th July 2023 on or before 14:00 hours at the Bank's Information Technology Department, Head Office, Bhubaneswar. (Should be submitted to the contact officials in person). |
| 7. | Date, time and venue for opening the commercial bid | 15th July 2023 at Odisha Gramya Bank, Head Office, Bhubaneswar |
| 8. | Name of contact officials for submission of documents as stated in serial No.6 and for any enquiries. | A. Patra – Sr. Manager IT<br>S. Gajendra – Manager-IT |
| 9. | Address for Communication / Submission of Bids | The General Manager,<br>Information Technology Dept.,<br>Odisha Gramya Bank, Head Office,<br>AT- Gandamunda, P.O. – Khandagiri,<br>Bhubaneswar – 751030. |
| 10. | Contact officials for any clarification. | Mr. A. Patra – Sr. Manager IT 0674-2353024<br>Mr. S Gajendra – Manager IT 0674-2353024 |
| 11. | Contact e-mail ID | itdh@odishabank.in<br>itd@odishabank.in |

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**Note:**

1. Bids will be opened in the presence of the Bidders' representatives who choose to attend.
2. If last day of submission of bids is declared a holiday under NI Act by the Government or any restriction imposed by Government due to COVID-19 pandemic, subsequent to issuance of RFP the next working day will be deemed to be the last day for submission of the RFP. The Bid/s which is/are deposited after the said date and time shall not be considered.

**Any delay due to postal and or courier will not be considered towards relaxation in submission of physical copies of required documents**.

**Bid details:**

| | |
|---|---|
| Bid Offer Validity (From End Date) | 60 (Days) |
| Type of Bid | Two Packet Bid |
| Organization Name | Odisha Gramya Bank |
| Office Name | Head Office |
| Total Quantity | 3 |
| Item Category | Database Management System Software (Version 2.0) |
| Years of Past Experience Required for same/similar service | 3 Year (s) |
| MSE Exemption for Years of Experience and Turnover | No |
| Startup Exemption for Years Of Experience | Yes |
| Document required from seller | 1) Bidder's Information<br>2) Experience Criteria<br>3) Past Performance<br>4) OEM Authorization Certificate with OEM digital signature<br>5) Compliance of specification and supporting document<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |

**Technical Specifications**

| Specification | Specification Name | Bid Requirement (Allowed Values) |
|---|---|---|
| Basic Information | Category | Database Management System Software |
| | Software components / Modules covered in the offered product | 1.RDBMS General<br>2.RDBMS Security<br>3.RDBMS Replication<br>4.RDBMS Clustering<br>5.RDBMS Performance<br>6.RDBMS Spatial<br>7.RDBMS Management<br>8.RDBMS Integration<br>9.RDBMS Backup<br>10.RDBMS Analytics<br>11.RDBMS Transactional |
| | License to be supplied | Per Core (minimum 2 core per license) |

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| Specification | Specification Name | Bid Requirement (Allowed Values) |
|---|---|---|
| | Hosting Environment | On Premises (private cloud) |
| | Installation and Demonstration | No |
| | The offered product have support from OEM for | 1.Updation for Patches and Bug fixes within support period, <br> 2. Upgradation of version within support period. |
| | Number of Years upto which support is available from OEM for Updation (Patches and Bug fixes) within support period | 10 |
| | Number of Years upto which support is available from OEM for Upgradation of version within support period | NA |
| | No of days Training Provided at Site | 0 (ZERO) |
| SCOPE OF LICENCE | License Edition | Standard |
| | Types of License | Perpetual |
| | Type of Perpetual License | 1. Enterprise-wide: Perpetual license covered for the entire Legal Entity/Organization/Department. <br> 2. Domain Wide: Perpetual license covered for all projects/initiatives of the entire domain wide (Unlimited Domains) <br> 3. Project/Initiative Wide: Perpetual license covered for a defined number of projects/initiatives; |
| RDBMS GENERAL | RDBMS General Features | 1. Query tuning <br> 2.Columnar database <br> 3. In-database machine learning <br> 4.Temporal database <br> 5.Scheduler & alerting <br> 6.Change data capture <br> 7.Data quality capture <br> 8.Master data services <br> 9.Python & R integration <br> 10.Graph Data Support <br> 11.Cross language support <br> 12.Support of network protocols <br> 13.Web application optimized features <br> 14.Partitioning (Table/Index) <br> 15.Full Text Search <br> 16.Manageability & Ease of Use <br> 17.All Graphical tools <br> 18.Cloud Service Features <br> 19.Storage Management Features <br> 20.Data warehouse optimized features <br> 21.High Performance Features <br> 22.JSON (Java Script Object Notation)Support <br> 23.Portability, 24.Enterprise Monitor Features |
| RDBMS Security | RDBMS Security Features | 1.Auditing <br> 2.White list and Black list SQLs |

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| Specification | Specification Name | Bid Requirement (Allowed Values) |
|---|---|---|
| | | 3. Encryption of data in motion as well as at rest.<br>4. Multilevel access control based on classification of data.<br>5. Block privileged account access to application data,<br>6.Masks and subsets sensitive production data before sharing on non-production environments.<br>7.Centralized encryption key management platform |
| RDBMS Replication | RDBMS Replication Features | 1. Real-time transactional change data capture, transformation, and delivery.<br>2. Unidirectional and bidirectional data replication. 3. Replication data comparison and repair solution. |
| RDBMS Clustering | RDBMS Clustering Features | 1.Active active cluster<br>2.Active passive cluster<br>3.Scalability<br>4.High Availability |
| RDBMS Performance | RDBMS Performance Features | 1.Read from disaster recovery database while in recovery mode<br>2.Performance benefit by compression<br>3.Partition tables, indexes and index organized tables,<br>4.Caching performance-critical subsets of data in the application tier<br>5.Memoryoptimized relational database on application tier<br>6.Automatic performance diagnostics and monitoring<br>7.Automated application and SQL tuning<br>8.Partitioning (Table/Index) |
| RDBMS Spatial | RDBMS Spatial Features | 1.Spatial database management<br>2. Network data model graph. |
| RDBMS Management | RDBMS Management Features | 1. Manage multiple databases as one.<br>2.Assess outcome of a system changes on database,<br>3.Automate the processes required to manage Database Lifecycle<br>4.Self-service provisioning, policy based resource management, integrated chargeback and capacity planning |
| RDBMS Integration | RDBMS Integration Features | 1.Extraction, loading and transformation tool<br>2.Outof-box integration with databases, Hadoop, ERPs, CRMs, B2B systems, flat files, XML, JSON, LDAP, JDBC, ODBC |
| RDBMS Backup | RDBMS Backup Features | 1.Centralized backup and recovery management,<br>2.Enterprise Backup |
| RDBMS Analytics | RDBMS Analytics Features | 1.Multidimensional analytic engine<br>2. In-database predictive analytics, data mining and statistics.<br>3.Inmemory database functionality to transactional RDBMS |
| Transactional RDBMS | Transactional RDBMS Features | 1.OLTP & Transaction<br>2.Online Analytical Processing (OLAP) and Real Time Analytic Processing (RTAP)<br>3.Maintainability<br>4.Reliability<br>5. In-memory object caching features(In-Memory OLTP) |

# PURCHASE OF MS SQL (DATABASE MANAGEMENT SYSTEM SOFTWARE) FOR eTHICS

**Scope of Work for Purchase of Database Licenses for eThics:**
- The Licenses shall be supplied and attached to Microsoft Account of Odisha Gramya Bank registered under **itd@odishabank.in** mail id.
- Supplied licenses shall be perpetual and without Service Assurance from Microsoft.
- The count of licenses are as under:

| SL | Name | Location | Name of Database License | Type | Nos. of License Units |
|----|------|----------|--------------------------|------|------------------------|
| 1 | Prod DB | DC | SQLSvrStdCore SNGL LicSAPk OLP 2Lic NL CoreLic Qlfd | Standard | 1 |
| 2 | UAT DB | DC | SQLSvrStdCore SNGL LicSAPk OLP 2Lic NL CoreLic Qlfd | Standard | 1 |
| 3 | Prod DB | DR | SQLSvrStdCore SNGL LicSAPk OLP 2Lic NL CoreLic Qlfd | Standard | 1 |

**Consignees/Reporting Officer:**

| S.No. | Consignee Reporting/Officer | Address | Quantity | Delivery Days |
|-------|------------------------------|---------|----------|---------------|
| 1 | Alingan Patra | Odisha Gramya Bank, Head Office, Gandamunda, Khandagiri, Bhubaneswar 751030 | 3 | 10 |

**Bid Specific Terms and Conditions:**
- OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
- Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
- Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of life by the OEM before this period.
- End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.
- Manufacturer Authorization: Wherever Authorized Distributors/service providers are submitting the bid, Authorization Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
- Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.
- Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
    1) The Seller fails to comply with any material term of the Contract.
    2) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
    3) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
    4) The Seller becomes bankrupt or goes into liquidation.
    5) The Seller makes a general assignment for the benefit of creditors.

6) A receiver is appointed for any substantial property owned by the Seller.
7) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer. 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer. 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

- Escalation Matrix for Service Support: Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

- **Payment Terms:** 100% payment towards these 3 licenses will be provided on submission of GST compliant invoices along with MS license certificate in the name of Odisha Gramya Bank and in the account of Odisha Gramya Bank registered under "itd@odishabank.in". The invoices shall be GST compliant and will be accepted by Bank on verifying the correctness of these license keys in applicable DB servers.

- **Delivery Timeline:** All three licenses shall be delivered within 10 days of receipt of PO.

- Bidder shall sign **Non-Discloser Agreement (NDA)** with Bank upon receipt of Purchase Order before submission of invoice.

- The commercial bid should be printed on bidder's letter head in following format with correct information and should be submitted in closed sealed envelope along with technical bid document. The base price will be consider as the price for calculation in case of any discrepancy observed during bid evaluation.

| SL | Name | Location | Name of Database License | Type | Nos. of License Units | Base Price (excluding GST) |
|---|---|---|---|---|---|---|
| 1 | Prod DB | DC | SQLSvrStdCore SNGL LicSAPk OLP 2Lic NL CoreLic Qlfd | Standard | 1 | |
| 2 | UAT DB | DC | SQLSvrStdCore SNGL LicSAPk OLP 2Lic NL CoreLic Qlfd | Standard | 1 | |
| 3 | Prod DB | DR | SQLSvrStdCore SNGL LicSAPk OLP 2Lic NL CoreLic Qlfd | Standard | 1 | |
| | | | **Total** | --- | **3** | |